



SureService® Training Program

Emerson offers customized training packages as part of our SureService Customer Support program. With SureService training modules, you can select our standard training modules, customized courses, or a combination of each to develop one-of-a-kind training that fits your specific requirements, and best enables your team of engineers, operators, and technicians to service and maintain your Emerson gas chromatographs.

Standard Training Modules

Emerson offers a series of four standard gas chromatograph training classes to ensure that customers get the most out of their new gas chromatograph. Courses consist of small classes in hands-on sessions, with one-on-one time with instructors. These workshops are the quickest, most economical way to learn critical skills to help you operate your Emerson gas chromatograph.

Standard training courses are held in Houston, Texas throughout the year.

Customized Training Modules

We also offer customized courses at your site, on your gas chromatographs, or in our labs in Houston, Texas. Customized courses are limited to your personnel, and will be taught by a factory-trained and certified Emerson field service engineer with years of experience working on gas chromatographs. Each customized course will be tailored in terms of content, application focus, and duration to best fit your specific needs.

Standard Class Schedule Houston, Texas, USA

2009 Dates	Course Name
Jan 12-16	Operation and Maintenance of Gas Chromatographs
Feb 11-13	Introduction to Gas Chromatographs
Feb 16-20	Operation and Maintenance of Gas Chromatographs
Feb 23-27	Model 700 Advanced Gas Chromatograph
Mar 16-20	Operation and Maintenance of Gas Chromatographs
Mar 23-27	Model 500 Advanced Gas Chromatographs
Apr 13-17	Operation and Maintenance of Gas Chromatographs
May 4-8	Operation and Maintenance of Gas Chromatographs
May 11-15	Model 700 Advanced Gas Chromatograph
Jun 8-12	Operation and Maintenance of Gas Chromatographs
Jun 15-19	Model 500 Advanced Gas Chromatographs
Jul 13-17	Operation and Maintenance of Gas Chromatographs
Aug 5-7	Introduction to Gas Chromatographs
Aug 10-14	Operation and Maintenance of Gas Chromatographs
Aug 24-28	Model 700 Advanced Gas Chromatograph
Sep 14-18	Operation and Maintenance of Gas Chromatographs
Sep 21-25	Model 500 Advanced Gas Chromatographs
Oct 5-9	Operation and Maintenance of Gas Chromatographs
Nov 2-6	Operation and Maintenance of Gas Chromatographs
Nov 9-13	Model 500 Advanced Gas Chromatographs
Dec 7-11	Operation and Maintenance of Gas Chromatographs

Notes: Standard training offered in other world areas may vary in terms of class dates and times, courses offered, and the duration of classes. Please contact your local account representative for information on the training programs available in your area.



Standard Class Descriptions

D4110: Introduction to Gas Chromatographs

This three-day course gives students a basic understanding of how a gas chromatograph works. Instructors emphasize chromatograph fundamentals and basic theory, and provide all necessary equipment and important handouts.

2009 Dates: February 11-13; August 5-7

D4210: Operation and Maintenance of Gas Chromatographs

This four-day course is appropriate for those who have either worked with a chromatograph for at least six months or completed the *Introduction to Gas Chromatographs* course. It prepares participants to operate and/or repair a gas chromatograph.

2009 Dates: January 12-16; February 16-20; March 16-20; April 13-17; May 4-8; June 8-12; July 13-17; August 10-14; November 2-6; December 7-11

(Note that this class typically starts on noon on Monday and ends at noon on Friday.)

D4310: Model 500 Advanced Gas Chromatograph

This four-day course is most valuable to those with three years of chromatography experience, or those who have completed the *Operation and Maintenance of Gas Chromatographs* course. Participants will develop an advanced understanding of gas chromatograph operation, troubleshooting, and maintenance. Our experienced instructors will review specific, customer-relevant applications and offer participants even more insight.

2009 Dates: March 23-27; June 15-19; September 21-25; November 9-13

(Note that this class typically starts on noon on Monday and ends at noon on Friday.)

D4330: Model 700 Advanced Gas Chromatograph

This four-day course is most valuable to those with three years of chromatography experience, or those who have completed the *Operation and Maintenance of Gas Chromatographs* course. Participants will develop an advanced understanding of gas chromatograph operation, troubleshooting and maintenance. Our experienced instructors will review specific, customer-relevant applications and offer participants even more insight.

2009 Dates: February 23-27; May 11-15; August 24-28

(Note that this class typically starts on noon on Monday and ends at noon on Friday.)

Customized Training Courses

Additional customized training topics include (but are not limited to):

- Intermediate and Advanced Model 500 Gas Chromatograph Training
- Intermediate and Advanced Model 1000A Gas Chromatograph Training
- Introduction, Intermediate, and Advanced GCX Gas Chromatograph Training
- Application-Specific Gas Chromatograph Training

