

# The Right Service at the Right Time

## SURESERVICE®

*Our SureService modules are designed to get your gas chromatograph off to a smooth start and help you stay on the fast track.*

SureService modules enable you to build a custom support agreement to meet your specific needs. Whether your company is self-maintaining or chooses to outsource all gas chromatograph service tasks, you will find the right SureService elements to tailor a service package that will fit just right.

### **Service Excellence with Every Emerson Gas Chromatograph**

The Gas Chromatograph Field Service team is comprised of highly trained and specialized service engineers and training personnel who are dedicated

to complete customer satisfaction. This specialized global team responds to your requirements when they happen. Whether you need startup and commissioning, factory training, demand service, or preventative maintenance, Emerson meets the expectations of customers worldwide by consistently delivering competent, efficient, and reliable customer service.

### **Long-Term SureService Agreements**

Take advantage of a customized SureService agreement that is built specifically for your needs. Emerson's approach to service starts with an understanding of your requirements — whether the emphasis is uptime criticality, enhancing plant performance, regulatory compliance, or cost management. Our service manager and sales team will help you put together the perfect SureService agreement.

