

Ovation™ Evergreen Program



Keep Your Ovation System Current with New Technology

To keep pace with advancing technology, Emerson Process Management offers Ovation Evergreen - a component of our SureService customer support program. Ovation Evergreen provides an efficient method to keep your Ovation system continually up-to-date, allowing you to avoid costly and time consuming major system retrofits or upgrades.

The Ovation Evergreen program was designed to replace covered components, including the network, workstations, and system software, with the latest Ovation releases. Your specific solution will be completely customized for your individual needs.

Ovation Evergreen is intended to provide long-term support to keep your Ovation system technologically current. It offers predictable costs while avoiding the much higher expense, disruption, and periodic wholesale system restoration. Through planned replacement and migration of outdated system components, Ovation Evergreen allows you to continually increase the capacity and functionality of your system. As new technology becomes available Ovation Evergreen permits you to get the most out of your investment.

Ovation Evergreen Provides

- Replacement workstations and servers with the latest approved technology
- Optional peripheral replacement
- Upgrade of FDDI/CDDI network to Fast Ethernet technology, including switches, NICs, and applicable cables
- On-site installation of workstations, servers, and network
- Upgrade of system software to current level
- Removal and disposal of old hardware in compliance with asset accounting requirements (asset tag removal and return)
- Periodic software updates during the program period - minor revisions to current level of Ovation until the upgrade to the next level of Ovation technology

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