

Application Enrichment



*Deadlines loom. You know what you want to do, but how exactly?
Surely it's been done before, but what is the best way?*

- Expert Assistance
- Supplemental Capabilities
- Budget certainty and good value

Introduction

We've all been there. What you need is expert assistance! Emerson Process Management can provide a convenient, flexible consultation service to assist you with planning and implementing your Emerson products application configurations, network design, system interfaces and more.

Application Enrichment service puts you in direct contact with Emerson's SureService consulting team, to tap their vast experience supporting thousands of systems in hundreds of applications worldwide.

Participation in Application Enrichment service is limited to Foundation Support and Guardian Support participants. This requirement ensures a comprehensive program of assistance and access to the information libraries, software

updates, product technical support and remote system analysis that are so often essential to your success.

Benefits

Expert Assistance. Assistance from experts with knowledge of past proven solutions can be a major time saver and will help reduce the risk of an inefficient or unreliable solution.

Supplemental Capabilities. Many plants have limited qualified staff to accomplish system changes. With Application Enrichment, you can supplement the capability of your existing process, operations or system maintenance staff with Emerson consultants. These expert capabilities can prove vital for successfully and efficiently making occasional system changes that can increase your system availability, end-product quality, production yield, material savings or throughput.

Budget Certainty and Good Value. Application Enrichment is a form of "just-in-time" training, only better because it is specific to your application needs. It can help you avoid the cost of travel while allowing your key staff members remain on site.



With Application Enrichment, you get:

A pre-specified bank of service hours you can use for:

- Advanced Consultation—Advice, direction or recommendations that require consideration of the specific application or configuration. Example topics include:
 - Application of DeltaV software
 - System integration and external interfaces
 - Network design
 - Advanced process control applications
 - I/O buss layout and segment design
 - Managing device loading
 - Database management
 - System administration
 - Compliance Suite Behavior Development
 - Compliance Suit Web Part Development
 - Compliance Suite Stile Sheet Development
 - Wireless Plant Network modifications
- Custom tangible deliverables such as a VB script, FHX module, display dynamo or special analyses and reports.

Support Requirement

Application Enrichment is available for Emerson supported products and Emerson End-User customers enrolled in Foundation/Guardian Support.

Ordering Information

Description	Model Number
Application Enrichment (1-hour bank)	VE9110S001
<p>NOTE: All Application Enrichment service bank hours must be consumed within one year from the contract date. Any unused Application Enrichment service bank hours remaining after the last day of the contract period will be considered consumed and no longer available.</p>	

PRE-SALE QUALIFICATION: In situations where a particular task or “micro-project” is under consideration for utilizing the Application Enrichment Service, a written summary of the project objectives and expected timing must be received and reviewed by Emerson Process Management prior to order acceptance. This is a safeguard for the customer to ensure the necessary skills are available from Emerson Process Management within the expected timing and to provide a commentary on the scope of consultation available along with a budgetary estimate of required hours. Emerson Process Management reserves the right not to quote a particular project at any time.

Any orders received without this Pre-Sale Qualification will be considered for general-purpose application and configuration consultation. In most situations, Emerson Process Management will respond to requests for general-purpose consultation within one business day. Actual consultation assistance on complex or highly specialized topics is subject to scheduling of Emerson Process Management resources.

To learn how comprehensive SureService™ solutions address your process management needs, contact your local Emerson sales office or representative today or visit our web page at <http://www.SureService.com/>.

To locate a sales office near you, visit our website at: www.EmersonProcess.com/DeltaV

Or call us at:

Asia Pacific: 65.777.8211
 Europe, Middle East: 41.41.768.6111
 North America, Latin America: +1 800.833.8314 or
 +1 512.832.3774

For large power, water, and wastewater applications contact Power and Water Solutions at:

www.EmersonProcess-powerwater.com

Or call us at:

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