

2. Do not import the file into AMS Device Manager if not sure where the file came from or if the user is unable to make the manual changes to the export file.
3. Wait for ValveLink Mobile version 2.0 to be released and then create the export files.
ValveLink Mobile Version 2.0 will be released with Software Version 3.5 for the 475 and 375 Field Communicators. This release is currently scheduled for early January, 2011.

Resolution for users that have imported an incorrect export file:

1. Contact the AMS Device Manager support group using the contact information provided below to have the AMS Device Manager database repaired.

Contact Information

Services are delivered through our global services network. To contact your Emerson local service provider, click [Contact Us](#). To contact the Global Service Center, click [Technical Support](#).

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